DOCKET NO 1500 STUS01U (NORT10-00101)
Customer No. 33000

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of

Paul M. Brennan

Serial No.

09/739,706

Filed

For

December 20, 2000

METHOD, DEVICE AND SOFTWARE FOR ASSESSING URGENCY

OF INCOMING COMMUNICATIONS

Group No.

2645

Examiner

MD Shafiul Alam Elahee

RECEIVED

MAY 1 9 2004

MAIL STOP AMENDMENT

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450 Technology Center 2600

CERTIFICATE OF MAILING BY FIRST CLASS MAIL

Sir:

The undersigned hereby certifies that the following documents:

- 1. Response to Office Action;
- 2. A postcard receipt;

relating to the above application, were deposited as "First Class Mail" with the United States Postal Service, addressed to MAIL STOP AMENDMENT, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on May 13, 2004.

Date:

5/13/04

Date:

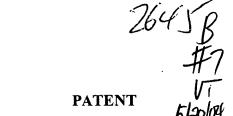
Robert D. McCutcheon Reg. No. 38,717

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Sir:

RESPONSE TO OFFICE ACTION

No fees are believed to be necessary; however, in the event that any fees are required for the prosecution of this application, please charge any necessary fees to Deposit Account No. 50-0208. No extension of time is believed to be necessary. If, however, an extension of time is needed, the extension is requested and please charge the fee for this extension to Deposit Account No. 50-0208.

In response to the Office Action having a mailing date of February 13, 2004, Applicant presents the following remarks: